



i3D.net LLC Privacy Policy

(v. 6.1.18)

This Privacy Policy applies to i3D.net LLC services, its websites and any other applications or services provided by i3D.net LLC.

i3D.net LLC is a US based subsidiary of i3D.net B.V. which is based in the European Union. Consequently, i3D.net LLC also adheres to the privacy policy of i3D.net B.V. to the extent required by applicable law. The i3D.net B.V. privacy policy can be found here: <https://www.i3d.net/data-processing>.

The i3D.net LLC Privacy Policy does not supersede or replace the privacy policies of any third party applications or software that may integrate with i3D.net LLC services. For details regarding these third party policies please consult the appropriate publisher, issuer or originator of the software, website or service.

If you do not agree with the terms of **both** i3D.net LLC's and i3D.net B.V.'s privacy policies do not access or use the services, software or websites provided or operated by i3D.net LLC or i3D.net B.V.

Information i3D.net LLC Collects and Processes

i3D.net LLC receives, stores and processes Personally Identifiable Information (PII) of and for our Clients to use in invoicing and for contract fulfillment purposes.

- **Customer Data:** i3D.net LLC collects basic user information which includes names, addresses, phone numbers and billing information. This information is only collected from users who engage with i3D.net LLC, and is used for the purpose of billing, service delivery, communication and legal compliance.
- **Game Statistics:** Basic game information can be sent by clients to i3D.net LLC for analysis. Some of this information is stored in its raw form, but most is aggregated into more general statistics for analysis and monitoring. This is used to monitor regional capacity and identify network and server performance issues.
- **Cookies.** i3D.net LLC uses cookies in connection with our websites. In its most basic form, a cookie is a small data file sent to and stored in a designated file on your computer that identifies your computer to our websites. This is primarily used for authentication to keep you logged into our websites. Cookies also allow certain web applications to tailor their response to your activity. Our cookies may also collect anonymous information and track traffic patterns which is used to help improve our services. For more details see our Cookie Statement: <https://www.i3d.net/cookie-statement/>
- **'Usage Data'** i3D.net LLC Collects basic metadata about interactions with its websites and services such as IP's and browser information to prevent fraud, detect abuse and monitor how users interact with our services.

How We Use Information

Customer Data is used by i3D.net LLC in accordance with our Customers' instructions, including any applicable terms in the Customer Agreement.

- For communication with Clients. For example, if you provide information for a certain reason, we may use the information in connection with that reason such as answering your questions or resolving service problems.
- To honor our contractual commitments
- To provide services for the Customer.
- To create, maintain, service and improve the services we provide to Clients.
- As required by applicable law, legal process or regulation.
- For billing and administration.
- i3D.net LLC may share information with its affiliates, parents and/or subsidiaries.
- In the event of a change or proposed change to i3D.net LLC business or structure, such as a merger, acquisition, bankruptcy, dissolution, reorganization, sale of assets or stock, financing, acquisition of all or a portion of our business, , all information may be shared or transferred, subject to standard confidentiality agreements.
- Aggregated or anonymized data may be used or disclosed for any purpose. For example, we may share aggregated or anonymized information with prospects or partners for business or research purposes.
- i3D.net LLC may share information with third parties when we have consent from our Client to do so. i3D.net LLC does not share Client PII with unaffiliated third parties for direct marketing purposes without consent.

Data Retention

i3D.net LLC retains data in accordance with Customer's instructions, including any applicable terms in the Customer Agreement. The Customer has control of what data is sent to i3D.net LLC and how long that information is stored, including any applicable terms in the Client Agreement. Periodically, and when a Customer's account is deactivated, that customers information is overwritten or destroyed, unless otherwise stated in the Client Agreement or as necessary to comply with legal obligations, resolve disputes and enforce our agreements.

Transfer of Personal Data

While we do share PII with our parent, affiliates and their subsidiaries, we will not share your personal data with third parties unless necessary to fulfill our customer agreements, or if legally required. In the case of suspected fraud or misuse of our website and/or services, we may share personal data with relevant investigatory authorities.

Data Security

Data collected by i3D.net LLC is stored in servers located in the United States and in the European Union that are designed and believed to meet or exceed industry security standards. Nevertheless, we remind you that no server is impenetrable or uninterruptible. Given the nature of electronic communications and information processing technology, i3D.net LLC cannot guarantee that information, whether in transmission via the Internet, or while stored on our systems or otherwise in our care, will be absolutely safe from intrusion, misuse or theft by others. If any PII under our control is determined by us to have been compromised as a result of a breach of our security, we will use reasonable efforts to notify Customers and persons that may have been affected. Additionally, given the nature of the internet and our affiliate relationships that allow us to provide our products and services, anonymous information and your personally identifiable information may be transferred to, processed, maintained or otherwise used by i3D.net LLC and its affiliates in countries other than the United States, but such uses will be consistent with this Privacy Policy.

International Data Transfers

i3D.net LLC is based in the United States. No matter where you are located, by using our services you consent to the processing and transferring of Data in and to the U.S., E.U. and other countries. i3D.net LLC may also transfer PII to other countries.

We follow the following safeguards if i3D.net LLC transfers PII originating from the European Union or Switzerland to other countries: i3D.net LLC is self-certified under the E.U.-U.S. Privacy Shield and the Swiss-U.S. Privacy Shield. To learn more about the Privacy Shield Program, please see <http://www.privacyshield.gov/welcome> .

Review and Correction of information

Customers and others who have submitted personally identifiable information may review, update and/or correct your current personally identifiable information that is on file with us by contacting privacy@i3d.net. We will review, update or remove information as we deem appropriate. We may, however, still retain your old information in our files for archival purposes, to address disputes, to meet technical or legal requirements and/or due to technology, security or operational constraints.

In compliance with the Privacy Shield Principles, i3D.net LLC commits to resolve complaints about our collection or use of your personal information. We request that persons who are covered by the [E.U.-U.S. Privacy Shield](#) with inquiries or complaints regarding our Privacy Shield policy should first contact i3D.net LLC at privacy@i3d.net.

i3D.net LLC commits to refer unresolved Privacy Shield complaints to [JAMS](#), an alternative dispute resolution provider located in the United States. If you do not receive timely acknowledgment of your complaint from us, or if we have not resolved your complaint, please contact [JAMS](#) for more information or to file a complaint.

Children

Our Services are for Clients and others age 13 and over. i3D.net LLC will not knowingly engage in processing of data for users under the age of consent established by applicable data protection laws. and we do not knowingly receive, collect or process personal information from children under the age of 13. If you are a parent or guardian of a child under the age of 13 and believe he or she has disclosed personal information to us please contact us at privacy@i3d.net.

Data Protection Officer

To communicate with our Data Protection Officer, please email: privacy@i3D.net

A FINAL NOTE REGARDING CHANGES TO i3D.net LLC PRIVACY POLICY: i3D.net LLC reserves the right to update or modify this Privacy Policy at any time and from time to time without prior notice. We strongly suggest that Clients and others with an interest in i3D.net LLC privacy policies review this policy periodically, and in advance of providing any information. If you do not agree with the terms of i3D.net LLC Privacy Policy at any time, do not access or use i3D.net LLC services, software or websites.